



What can I do if I have a complaint?



If you are not happy with AYC
We want to know.

How ?



Ring Roz Lynch, AYC Service Manager
on 0115 962 9351

You will be listened to...
Taken seriously...
And it will be looked into.

If you are still unhappy ...



Write to:

Rob Gardiner
Carers Federation
Christopher Cargill House
21-23 Pelham Road
Nottingham, NG5 1AP



Or e-mail : r.gardiner@carersfederation.co.uk

Anyone in AYC can help you write a letter if you need it.
You will get a reply within 2 weeks.